

****Returns and Exchanges Policy****

Returns

1. ****Eligibility:**** Products must be returned within 14 days from the date of delivery.
2. ****Condition:**** Items must be unopened and in resellable condition.
3. ****Process:**** To initiate a return, please contact our customer service team to obtain a return authorization.
4. ****Shipping Costs:**** Customers are responsible for the cost of shipping the return.

Exchanges

1. ****Eligibility:**** Products may be exchanged within 30 days from the date of delivery.
2. ****Condition:**** Items must be unopened and in resellable condition.
3. ****Process:**** To initiate an exchange, please contact our customer service team to obtain an exchange authorization.
4. ****Shipping Costs:**** Customers are responsible for the cost of shipping the item back to us, as well as any shipping costs associated with sending the new item.

We appreciate your understanding and cooperation. If you have any questions or need further assistance, please don't hesitate to email our customer service team at [\[support@corecommercehub.com\]](mailto:support@corecommercehub.com)

Thank you for choosing us!

Sincerely,

Victoria Adams
(Operations Assistant Manager)
Core Commerce Hub

